NEW MEMBER

Penetanguishene 55+ Centre Membership Registration
Term: September 1, 2026- March 31, 2027

Member Information * Please complete a separate form for each member

First Name: Last Name:

Date of Birth: Month | Day | Year Age: Gender:

Address: Town: Postal Code:

Phone: Email:

Emergency Contact: Emergency Phone:

Do you have any medical/general health/behavioural concerns that the staff should be aware of?

YES

NO

If you answered yes, please explain in greater detail:

FOR OFFICE USE ONLY: **Membership Information:**

Membership Term	**Membership Start**	**Membership End**	**Fee** (before HST)
Six Month	September 1st 2026	March 31, 2027	$17.50
Other term:			
		TOTAL Membership Fees (including HST)	

Payments accepted at Arena: Cash, Cheque, Credit Cards, Debit
Payments accepted at Town Hall: Cash, Cheque, Credit Cards, Debit
Payments accepted online through RecDesk: Visa/Mastercard Credit Cards

In consideration of the acceptance of my application and the permission to participate in a program or membership sponsored by the Recreation & Community Services Department, Town of Penetanguishene, I hereby waive and forever discharge the Corporation of the Town of Penetanguishene, its employees, agents, instructors, officers, and elected officials from all claims, damages, costs and expenses in respect to injury or damage to my person or property, however caused, which I may sustain as a result of my participation in the program, provided such claims are not caused by the negligence of the Town of Penetanguishene. By signing below you agree to all terms and conditions.

Personal Information contained on this form is collected pursuant to the Freedom of Information and Protection of Privacy Act/Municipal Freedom of Information and Protection of Privacy Act and will be used for the purpose of program registration. Questions about this collection should be directed to the Freedom of Information and Privacy Co-ordinator at the institution where the request is made.

Participant Signature: **Date:**

Centre Contact: Mariah
Email: MMarchand@penetanguishene.ca
Phone: (705) 549-7453 Ex 509

Funding provided by:
Ontario

PENETANGUISHENE 55+ Centre TERMS & CONDITIONS

Registering for a Penetanguishene 55+ Centre membership constitutes acceptance of the Terms and Conditions contained herein and attached hereto.

MEMBERSHIP TERM: Memberships will be April 1 - March 31 annually, and members must renew each April to keep their membership active.

AGE OF MEMBERS: The Centre's programming has been developed to serve the best interest of participants aged 55+ but the age requirement is flexible, allowing members younger than 55 to join. Please contact the Recreation & Community Services Department if you have any questions.

BENEFITS TO PENETANGUISHENE RESIDENTS ONLY

- Priority or early registration for high demand programs, as indicated.
- Eligible for the "Access to Affordable Recreation Subsidy" - *contact Recreation Admin for more info*.

ADDITIONAL FEES: Members will be given access to specialized and instructor led programs and events at a reduced fees, as indicated through the schedule, signage, or registration. Fees may be paid by cash or by multiuse "punch" cards, ex. 5 fitness class punch card.

Programs with Registration Required: For some specialized or instructor led programs (ex. Aquafit), registration will be required. Registration for these programs can be done online through RecDesk by selecting the special reduced fee for members during checkout or in person with staff support.

NON-MEMBER DROP-IN: Select programs allow for NON-members to drop-in at an applicable fee. When attending a drop-in program with an additional fee for members (ex. fitness classes), non-members will pay a higher fee than members.

LIMITED SPACE Each program is assigned a maximum # of participants. Once a class has been filled, interested registrants can join a waiting list in order of the date registrations are received. Registrations will be accepted until the class is full, and late registrations are welcome, but subject to availability. Registration fees will not be pro-rated or altered based on late registration.

PARTICIPANT BEHAVIOUR Our programs are committed to providing a safe and respectful environment for all participants. Therefore, any form of physical violence or aggression will not be tolerated. Unless explicitly required by the program (e.g., ball room dancing), there should be no physical contact between participants unless consent is given. Both program instructors and participants should feel safe and free from any sense of threat or intimidation at all times. In instances where a participant demonstrates undesirable behavior common to age related cognitive conditions, a warning may be issued before considering removal from the program or facility. Our aim is to support all participants while maintaining a safe and inclusive environment for everyone involved.

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CANCELED CLASSES We try our best to not cancel any classes, but unfortunately some instances are out of our control that require classes to be cancelled and may include; Instructor Illness/Availability, Poor Weather Conditions, Facility Closure/Not Available, Emergencies.

MODIFICATIONS/CANCELLATIONS The Town of Penetanguishene reserves the right to modify/cancel programs even after registrations have been processed, due to insufficient enrolment in a class, or for operational needs. Refunds will be processed for any classes that get cancelled by the Town, prorated on the percentage of the course remaining.

LOST OR STOLEN ARTICLES The Town is not responsible for any damage to or loss of any property brought onto the premises. If an item is reported lost, staff will

PAYMENT

Payments accepted at Town Hall: Cash, Cheque, Visa/Mastercard, Debit
Payments accepted at Arena: *NEW* Beginning August 18 - Credit and Debit Cards
Payments accepted online through RecDesk: Visa/Mastercard Credit Cards
The Town of Penetanguishene will charge an administrative fee per the User Fee By-law for cheques that are returned to us by the bank. If this should occur, your membership will be null/void until you replace your original cheque with Cash/Debit/Visa/MasterCard, in the amount of the total membership fee plus the administration fee.

MEMBERSHIP REFUNDS

- Membership refunds are approved on a case-by-case basis. All approved membership refunds are prorated based on the percent of the term remaining at the time of the refund request., which must be submitted by email or in person.
- Refund requests will not be approved if less than 75% of the term remains. Please allow 2 to 3 weeks to process refunds.

Refund method #1 - Electronic Funds Transfer (EFT): A deposit for the prorated refund amount minus a administrative fee per person is deposited into your bank account. a completed EFT form and direct deposit slip must be submitted to finance@penetanguisherne.ca. Please allow 2 to 3 weeks to process refunds.

Refund method #2 - Account Credit: A credit for the prorated refund amount will be added to your household account. This credit can be used towards future membership or recreation program registration through the Town of Penetanguishene.

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