



PENETANGUISHENE MEMORIAL COMMUNITY CENTRE

REOPENING PROTOCOLS

The health and safety of our customers and employees is our number one priority. When the Penetanguishene Memorial Community Centre (PMCC) opens we will be operating under a number of strict safety precautions, and with limited services. The reopening of the facility and the following protocols has been developed to reduce the impacts of the COVID-19 pandemic.

The PMCC is anticipated to reopen on October 5, 2020 for municipal programming and to select minor sports groups and organizations with “Return to Play” protocols in place. Depending on demand as well as current directives from the Province of Ontario and Public Health, the Town will look at opening ice time and room rentals to additional users. Drop-in programs such as public skating and shiny hockey will not be permitted at this time.

With our safety protocols in place, there are a few things that we’ll be doing differently and we’d like you to be aware of these prior to our first visit to the facility. Please familiarize yourself and respect the new procedures put in place so that you can return to enjoying the activities that you have missed and we can continue to provide them.

Measures being put in place include, but are not limited to, the following:

- Active screening for COVID-19 symptoms before entering the facility. Anyone exhibiting or reporting symptoms will not be permitted to enter the facility.
- Mandatory hand sanitization upon entry into the facility
- All persons entering the PMCC must wear a face covering that securely covers the nose, mouth and chin. The covering must remain intact until activity begins.
- Physical distancing of 2 meters at all times unless engaged in a team sport
- Contact tracing protocols for the purpose tracking and contacting individuals who have visited the facility should a case of COVID-19 be reported.
- Directional floor markers for patrons to follow and support physical distancing and traffic flow as outlined by Town staff at all times.
- Enhanced cleaning and disinfecting of high touch surfaces as deemed necessary in keeping with public health requirements
- Any personal items left at the facility will be disposed of by facility staff
- Additional training for Town of Penetanguishene employees and active screening
- Water bottles shall not be shared and should be filled before entering the building

ICE USERS

- Users will be expected to come fully dressed (skates, helmets, goalie pads, gloves are exempt)
- Participants are to arrive no earlier than 15 minutes before their ice time and depart within 15 minutes following

- Cohort restrictions eliminating contact between groups of users based on provincial requirements.
- Deliberate contact during play is not permitted
- 1 spectator per child 10 years of age or younger who will be required to social distance in the stands
- Change rooms will not be made available at this time
- No more than 25 people will be allowed on the ice at one time.

RECREATION PROGRAMS

All participants must pre-register with the Town and complete the required waiver form. Look for registration details on our website and social media.

Measures being put in place include, but are not limited to, the following:

- Restrictions on the number of users in the room to support physical distancing
- Attendees will be expected to come fully dressed (footwear exempt)
- Equipment is not to be shared
- Participants will be assigned a designated area in which they can move freely without impeding on other participants. Floor markings, such as a taped outline, will be used to visualize these boundaries.
- Ensure that participants do not enter facility until 5 minutes before the start of their program.
- Ensure that once the activity is completed, patrons exit the facility.

PLEASE BE AWARE

- Patrons will not be permitted to congregate in the lobby and foyer areas
- Warm ups will not be permitted within the facility unless incorporated into the ice or program time
- The concession stand will remain closed

PUBLIC WASHROOMS

- Public washrooms on the ground level will be open for use by ice users
- Public washrooms on the second level will be open for use for recreation program attendees
- Please adhere to posted protocols related to use and capacity

COMPLIANCE

Without a joint effort and strict adherence to the protocols set out by the Town, we not only risk the safety of our patrons, workers and neighbours, we jeopardize the availability of this invaluable resource to our community. Please do your part to comply, lead and educate so that the facility remains open.

NOTE: Town staff will endeavour to update users on alterations to protocols however they are subject to change without notice upon further review of provincial regulations and order over time.